

**The National Small Industries Corporation Ltd.
Okhla Industrial Estate, New Delhi-110020.**

Sub: Tender Invitation Notice for Dedicated 4 mbps Leased line (1:1) Internet connection.

The NSIC Ltd., an ISO 9001:2000 Co. is in need of dedicated 4 Mbps (1:1) Leased Line Internet services from reputed ISPs. The Corporation intends to hire 4 Mbps (1:1) standard dedicated internet access. for its Head Office located at Okhla Industrial Estate, new Delhi-20.

Sealed Tenders are invited from reputed ISP for providing dedicated leased line as per scope of work.

Scope of Work

The Corporation is planning to hire 4 Mbps (1:1) through Leased Line to support Internet access for Video Conference. The services shall be completely managed by the bidder and bidder has to ensure an uptime of 99.5%, Bidders are requested to quote for the following and as per the table provided: -

- 4 Mbps (1:1) standard symmetric Leased Internet connectivity with unlimited download.
- A Software/Hardware solution to provide secures Internet access for email, web browsing, multimedia & other applications.

Sr no.	Item Description	Rate (Amount in Rs.)
1.	<u>One time Charges</u>	
	a) Setup & implementation b) Cable laying Charges c) Registration d) Testing etc.	
2.	Recurring Charges (Annual) a) 4 Mbps(1:1) Internet access charges b) Service tax	
3	Installation Time frame	
	Total->>	

Functional Requirements:-

1. Cabling /Installation.
2. Activation & commissioning of Internet Services.
3. Installation of software/Hardware for controlling the access and managing the bandwidth and installation of router/modem if any at customer premises on rental basis.
4. Testing of services during installation.
5. Customer support including trouble shooting on site during the service period.
6. Bandwidth Manager.

Value Added Services to be specified:

1. No. of free Email Ids provided.
2. Charges for additional Email Id.
3. No. of public IP provided.
4. Response time should also be clearly indicated to resolve the problems.

Terms & Conditions:

1. The initial contract shall be for One year; all recurring charges shall be paid on quarterly basis after the successful completion of each Quarter. The services can be terminated at any point of time, if found not satisfactory.
2. The vendors are requested to quote for dedicated 4 Mbps (1:1) for unlimited download.
3. Price quoted should be firm & not interlinked to any variable factor & should include all taxes, duties etc. No contingency payments shall be allowed.
4. Last date for receipt of sealed tenders by **05-06-2009** (03:00 PM) and sealed cover should super scribed with "**Quotation for 4 Mbps Leased Line for NSIC, H.O.**". The quotation must be addressed to the GM (TISDC), NSIC LTD. NSIC Bhawan, Okhla Industrial Estate, New Delhi-110020.
5. The Corporation reserves the right to accept or reject any or all tender without assigning any reason.

(V.K. Bhatia)
DM (TISDC)
Ph: 011-26926275, Ext:263,
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